

Accessibility

To access our services, you declare that you have the legal capacity to act according to your national law. The access and navigation on the website or the use of the services of the same imply the express and complete acceptance of these and each one of these General Conditions, including both the Particular Conditions fixed for certain promotions as the Privacy and Cookies Policy, relative to the purposes of the treatments of the data that you provide us.

Use and shopping on the Candle&Soap Hall website is only after reading and accepting the terms and conditions set out below:

General Conditions of Use

The following General Conditions regulate the use and access to the Website whose purpose is to be the gateway to Candle&Soap Hall offering information, services and content via Website. Through the Website, the User has access to information on specific products and services, tools and applications.

The User agrees to make an appropriate use of the contents, services, applications and tools that are accessible, subject to the Law and these General Conditions of Use and the Particular Conditions that may be established for access to certain services and applications, respecting the others Users of the same at all times.

In case of a total or partial default by the User, Candle&Soap Hall reserves the right to deny access to it without prior notice to the User.

General Obligations of the User

The User is expressly obligated to:

- Do not take any action intended to harm, block, damage, disable, temporarily or permanently overload the functionalities, tools, contents and / or infrastructure of the website, in a way that prevents its normal use.
- Guard and maintain the confidentiality of the access keys associated with your user name, being responsible for the use of such personal and non-transferable access keys by third parties.
- Do not introduce or make insulting or slanderous content, both of other Users and third parties
- Do not offer or distribute products and services, or advertise or unsolicited commercial communications to other Users and visitors of Candle&Soap Hall.

The User will be liable for all damages and losses of any nature that Candle&Soap Hall may suffer as a result of a breach of any of the obligations to which it is subjected by these "General Conditions of Use" or the law in relation to the access and / or use of the Website.

Intellectual and Industrial Property

Site Access and License

- Candle&Soap Hall grants you limited access to use our website for your personal shopping requirements, this access does not allow you to use / download / copy / photograph, etc., any material on our website, such as text, images, icons, logos, audio and video clips, etc.

Any violation of these terms is a criminal offense against the law and will be prosecuted.

Content submitted by website users

If you write content for this website or submit material for upload to this website (including, but not limited to, images and testimonials), you grant Candle&Soap Hall a non-exclusive, royalty-free, irrevocable right to use, modify, perpetually, adapt, publish, reproduce, translate, create derivative works from, distribute and display such content worldwide in any media. By submitting, you represent and warrant that you own or otherwise control all rights to the content you post; that the content is accurate; that use of the content you provide does not violate this Policy and will not cause injury to any person or entity; and that you will notify us of any claims arising from content you provide. Candle&Soap Hall reserves the right to remove any content in our sole discretion.

Links

Candle&Soap Hall does not use any links to third party sites or websites and does not allow the placement of links to third party sites. Candle&Soap Hall is not responsible for the same or its content in any case.

Signing up to receive marketing content

By signing up to receive the Candle&Soap Hall newsletter, you agree to receive automatic updates about new products and promotions on our website.

To stop receiving marketing content from Candle&Soap Hall, you can send us an email to customer service.

Coupons

Candle&Soap Hall offers all kinds of coupons, by e-mail, social media promotions, etc.

If it appears that a customer has used our coupon to receive more than promised, in any malicious way, we have the option to cancel their order.

Responsibility

Candle&Soap Hall does not guarantee the continued access or the correct visualization, downloading or usefulness of the elements and information contained in the Website. These elements may be impeded, hindered or interrupted by factors or circumstances beyond control or outside our control, nor of those that are produced by the existence of computer viruses on the Internet.

Candle&Soap Hall does not assume any liability for damages, losses, claims or expenses, produced by:

- Interference, interruptions, failures, omissions, delays, blockages or disconnections caused by errors in telecommunication lines and networks or by any other cause beyond the control of Candle&Soap Hall;
- Illegitimate intrusion through the use of malicious programs and by any means of communication, such as computer viruses or any other;
- Misuse or improper use of the Website;

- Security or navigation errors caused by a malfunction of the browser or by the use of non-updated versions.

Candle&Soap Hall does not take responsibility or in any case will respond to users and third parties for acts of any third party outside Candle&Soap Hall which entails or may lead to the accomplishment of unfair competition and illicit publicity or infringement of intellectual and industrial property rights, business secrets, contractual commitments of any kind, rights to honor, personal privacy and image rights, property rights and any other nature belonging to a third party due to the transmission, dissemination, storage, availability, reception, obtaining or access to the contents.

Candle&Soap Hall will make every effort, but does not assume any liability, for any damage resulting from our website www.candlesoaphall.com. It is a limitation of the protection of the Internet, our servers, our electronic mail and all other entities. However, in creating this website we will do our best to provide you with a virus-free environment and will use all possible means for this purpose. You expressly agree that your use of our website is at your own risk.

Changes to the Policy

Candle&Soap Hall reserves the right to change, delete and update this policy at any time we deem appropriate. Such changes do not waive our rights if violations or infringements occurred under a previous version of these terms.

Personal Data Protection Policy

All the policy for the processing of personal data can be found in the Privacy Policy. It is part of these General Conditions but we have put in a separate document: Privacy Policy

Legislation

If any clause or section of these General Conditions, which is not essential for the existence of the same, is declared null or inapplicable, the validity of the remaining clauses will not be affected.